



Shareplan 2021

Frequently Asked Questions

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INDEX – Click on the headers to navigate

ABOUT SHAREPLAN >

1. What is Shareplan?
2. Are there any changes to the features of Shareplan in 2021?
3. Which is the better plan?
4. Is there a minimum investment required?
5. Why is my investment restricted to an amount equal to 25% of my total annual gross salary?
6. How do I calculate my annual salary?

ELIGIBILITY >

7. Who is eligible to participate?
8. If I am on Long Term Sick, Maternity Leave or Sabbatical, am I eligible to participate in Shareplan 2021?
9. I am working my notice period, am I eligible to participate in Shareplan 2021?
10. What happens if I leave the AXA Group under a TUPE transfer or sale of an AXA company?

THE RESERVATION PERIOD >

11. Will I be invited to join Shareplan 2021?
12. When will I receive my invitation?
13. What happens if I don't receive an invitation?
14. How do I reserve units in Shareplan 2021?
15. When can I reserve units in Shareplan 2021?
16. What do I do if I have lost my Unique Reference Number?
17. I don't know my National Insurance number?
18. Do I have the option of making periodic contributions throughout the year to Shareplan 2021?
19. Can I amend my investment if I have made a mistake or have changed my mind?
20. Can I cancel my subscription if I change my mind?

PAYING FOR YOUR INVESTMENT >

21. How can I pay for my investment?
22. If I pay for Shareplan using an online bank transfer, how do I do this?
23. Who is eligible for a loan?
24. On what basis does AXA offer a loan?
25. What happens if I apply for a loan and I leave during the repayment period?
26. What happens if I apply for a loan and I take a career break or sabbatical?

REFERENCE AND SUBSCRIPTION PRICES >

27. How are the Reference Price and Subscription Prices calculated?
28. When will the Reference and Subscription prices be announced?

THE CANCELLATION/ SUBSCRIPTION PERIOD >

29. Can I cancel my reservation if I change my mind?
30. Can I subscribe during the Cancellation/ Subscription period?
31. Can I amend an investment made in the Reservation period if I have made a mistake or changed my mind?
32. What happens to the Reference Price and the Subscription Prices if the AXA share price fluctuates on the stock market during the Cancellation/ Subscription period?

THE HOLDING PERIOD >

33. Will I receive a Share Certificate?
34. Will I receive Dividends?
35. What happens if I cease employment?
36. What happens if I leave the AXA Group under a TUPE transfer or sale of an AXA company?
37. Can I withdraw my money at any time?
38. What impact do fluctuations in the value of the Euro have on the value of AXA shares?
39. What impact do fluctuations in the value of the Euro have on my units?

MATURITY/REDEMPTION >

40. Will I get my money back?
41. Can I redeem the units?
42. Can I transfer the units?
43. Is the valuation the same for early release and maturity?

OTHER >

44. Why do I have to provide proof of identity and origin of funds for subscriptions over €15,000 if requested?
45. I have a question that has not been answered by these FAQs, who should I contact?



ABOUT SHAREPLAN

1. What is Shareplan?

Shareplan gives AXA Group employees the opportunity to have a financial stake in AXA linked to AXA shares. Through Shareplan, employees subscribe for units in a mutual Employee Stock Ownership fund, FCPE, (Fonds Commun de Placement d'Entreprise). The FCPE subscribes for AXA shares through the capital increase. An FCPE is a French law collective investment fund for employee savings. Shareplan comprises two plans; the Traditional Plan and the Leverage Plan. Participation in Shareplan 2021 is entirely voluntary.

2. Are there any changes to the features of Shareplan in 2021?

Yes, Shareplan in 2021 sees some changes to the features. Some examples are listed below.

- A return of the Leverage Plan with a Subscription Price set at a discount of 6.75% to the Reference Price.
- A Reservation period from the 24 August to 4pm (UK time) 7 September and a Cancellation/ Subscription period from 14 October to 4pm (UK time) 18 October. Please note the 16 and 17 October are weekend dates.
- A change to the formula for calculating gains on Leverage Plan investments at redemption. The Percentage of Participation is lower at 65% than the 75% in previous Leverage Plan offerings.

For full details of Shareplan in 2021 refer to the Shareplan 2021 brochure, Key Information for Investors Documents (KIIDs) and Fund Regulations documents held on www.axa-employeebenefits.co.uk/shareplan.

3. Which is the better plan?

Both plans offer potential advantages. You should choose which is best for you on the basis of your personal situation and the level of risk you wish to take. Under the Traditional Plan the value of your investment will depend entirely on the AXA share price performance, which can rise or fall and there is no guarantee that you will get back your initial investment. Under the Leverage Plan, your smaller initial investment is multiplied by 10 by the participation of the partner bank. You will always get back an amount at least equal to your initial Euro investment. The final amount you receive will depend on the AXA share price performance when compared to the Reference Price and you will receive a proportion of any gain. The Shareplan 2021 brochure at www.axa-employeebenefits.co.uk/shareplan explains in more detail how the proportion of any gain is calculated. With both plans you will be exposed to any exchange rate fluctuations.

For full details of Shareplan in 2021 refer to the Shareplan 2021 brochure, Key Information for Investors Documents (KIIDs) and Fund Regulations documents held on www.axa-employeebenefits.co.uk/shareplan.



4. Is there a minimum investment required?

Yes, the minimum investment in either plan is £10. If you want to invest in both plans your total minimum investment will be £20.

5. Why is my investment restricted to an amount equal to 25% of my total annual gross salary?

The decision to set up Shareplan 2021 was made by AXA SA, our French parent company. Consequently, Shareplan is subject to French law, which stipulates that the maximum amount of investments made in employee savings plans are limited to an amount equal to 25% of the employee's annual gross salary. The 25% limit has been applied in all participating countries (except in the event of less favourable local legislation) so all Group employees are treated equally.

6. How do I calculate my annual salary?

Your gross annual salary is the total of the reference salary paid up to 31 July 2021, plus projected salary between the 1 August 2021 and the 31 December 2021, plus any bonus/annual incentive payments received in the 12 months up to 31 July 2021. It is the amount you are paid before salary sacrifice deductions and is based on the number of hours you work (not your full-time equivalent salary).

ELIGIBILITY

7. Who is eligible to participate?

Employees of AXA Group on 24 August 2021 and on the last day of the Cancellation\ Subscription period, i.e. 18 October 2021 with at least three months continuous service with the AXA Group on 18 October 2021. This means that you must have started with AXA on or before 18 July 2021 and remain employed on 18 October 2021. If you cease employment with AXA before 18 October 2021 you will not be eligible to participate. This applies to all employees.

8. If I am on Long Term Sick, Maternity leave or Sabbatical, am I eligible to participate in Shareplan 2021?

Yes, all employees who meet the criteria above are eligible to participate in Shareplan 2021 and will be invited to participate. If you are on leave you will receive a letter to your home address or receive an invite via your personal email address, if we have this, with details of the subscription process.

9. I am working my notice period, am I eligible to participate in Shareplan 2021?

Yes, if you are an employee of the AXA Group on 24 August 2021 and 18 October 2021 and have a minimum of three months' continuous service with the AXA Group on 18 October 2021 you will be eligible to participate. However, you will not be eligible to take out a Shareplan loan. If you cease employment with the AXA Group before 18 October 2021 any subscriptions will automatically be cancelled and any refund due will be returned to you by the end of November 2021.



10. What happens if I leave the AXA Group under a TUPE transfer or sale of an AXA company?

If you cease employment with the AXA Group before 18 October 2021 any subscriptions will automatically be cancelled and any refund due will be returned to you by the end of November 2021. If you leave on or after 18 October 2021 you will remain eligible to participate.

THE RESERVATION PERIOD

11. Will I be invited to join Shareplan 2021?

Yes, if you are eligible, you will receive an email invitation to your work email address on 24 August 2021. If you do not have a work email address, or are currently on Long Term Sick, Maternity leave or on Sabbatical, you will receive a letter to your home address or receive an invite via your personal email address. If you do not receive an invitation please contact Equiniti on 0371 384 2155 (overseas 0044 121 415 7139)

12. When will I receive my invitation?

All eligible employees will receive their invitation on 24 August 2021.

13. What happens if I don't receive an invitation?

If you have not received an invitation either by email or through the post (if you are on Long Term Sick, Maternity leave or Sabbatical, or you do not have access to a work email address) by 26 August 2021, please contact Equiniti on 0371 384 2155 (overseas 0044 121 415 7139).

14. How do I reserve units in Shareplan 2021?

Your invitation (either by email or through the post depending on your work circumstances) from Equiniti on behalf of AXA on 24 August 2021 will contain the link to the online Shareplan service and your Unique Reference Number (URN). Through www.axa-employeebenefits.co.uk/shareplan click on “Invest Now” and you will enter the online system and be asked to enter your URN and National Insurance Number. From here proceed through to the online Shareplan service where you can reserve units.

If you do not have access to the internet, please contact Equiniti on 0371 384 2155 (overseas 0044 121 415 7139) and request a paper application form. This will be sent to your home address, and you will need to complete the form and return it to Equiniti no later than 3 September 2021. You should enclose a cheque made payable to Shareplan 2021 and/or complete the Loan Form.

15. When can I reserve units in Shareplan 2021?

You can apply to subscribe for units online at any time between 24 August and 4pm (UK time) on 7 September 2021 through www.axa-employeebenefits.co.uk/shareplan. Paper applications must be received by Equiniti by 3 September 2021.



16. What do I do if I have lost my Unique Reference Number?

If you have lost or forgotten your URN please contact Equiniti on 0371 384 2155 (overseas 0044 121 415 7139) before 3pm (UK time) on 7 September 2021. The online subscription period closes at 4pm (UK time) on 7 September 2021 and will not re-open for cancellation/ subscriptions until 14 October 2021 at which time a lower limit will apply to unreserved Leverage Plan subscriptions.

17. I don't know my National Insurance number?

If you are unable to locate your National Insurance number, contact your payroll department.

18. Do I have the option of making periodic contributions throughout the year to Shareplan 2021?

No. Shareplan investments are in AXA shares issued in connection with the capital increase reserved for AXA employees. Therefore, you can only reserve units during the Reservation period or subscribe during the Cancellation/ Subscription period.

19. Can I amend my investment if I have made a mistake or have changed my mind?

No, amendments cannot be processed. If you have made a mistake or have changed your mind about the level or type of investment you want to make you can cancel the reservation in full during the Cancellation/Subscription period (14 October – 4pm (UK time) 18 October 2021) and reapply during this period on the terms outlined in the Shareplan 2021 brochure.

20. Can I cancel my subscription if I change my mind?

Not during the Reservation period, there will be a separate Cancellation/ Subscription period from 14 October to 18 October 2021 during which you will be able to cancel your reservation.

PAYING FOR YOUR INVESTMENT

21. How can I pay for my investment?

If applying online you can pay by online transfer from a UK bank account, by loan, or by a mixture of the two. The minimum payment under either type is £10.

If applying using the paper form you can pay by loan, by cheque or by a mixture of the two. Again, the minimum payment under either type is £10.

If applying during the:

- Reservation period, your completed form and accompanying payment must be received by Equiniti no later than 3 September 2021.
- Cancellation/subscription period, your completed form and accompanying payment must be received by Equiniti no later than 15 October 2021.



22. If I pay for Shareplan using an online bank transfer how do I do this?

You should make the payment through your own personal online banking service from a UK, sterling bank account, on the same day as you complete your subscription, using the following payee sort code, bank account and account name:

Sort code: 30-12-99
Account number: 11115168
Payee: Equiniti Ltd re AXA Shareplan 2021

You must also add the following payment reference detail when making your one-off payment to ensure to identify your transaction and allocate it to your subscription record:

- **Unique Reference Number (URN)** – as communicated in your Invitation letter/email
- **Surname**

The reference should be added in the following format:

For example: 111111111Smith

In the event that you are unable to quote your full surname as part of the payment reference, please use the first 9 digits of your surname immediately after the URN to form the 18 digit payment reference

23. Who is eligible for a loan?

All employees of AXA Group companies in the UK which offer this facility and who meet the eligibility criteria to participate in Shareplan 2021, and are not working their notice period are eligible for a loan. To apply for an interest-free loan, please complete either the Loan Application Form online or the paper application form if you are not using the online Shareplan service.

24. On what basis does AXA offer a loan?

AXA is able to offer the loan over a ten month repayment period, with repayments being taken from your salary from January 2022 to October 2022 inclusive. Should you wish, the outstanding loan can be repaid in full at any time between January 2022 and October 2022. If you would like to do this you should contact your payroll department.

25. What happens if I apply for a loan and I leave during the repayment period?

If you leave AXA after subscribing to Shareplan 2021 and you have received an interest-free loan, any outstanding amount will be deducted from your final salary payment. If the full amount cannot be recovered and attempts to recover any remaining balance are unsuccessful, AXA will redeem a portion of your Shareplan units on your behalf to pay the outstanding amount.



26. What happens if I apply for a loan and I take a career break or sabbatical?

If you take a career break or sabbatical from AXA after subscribing to Shareplan 2021 and you have received an interest-free loan, you must contact your Payroll department to make arrangements to pay the remaining balance of your loan. If the full amount cannot be recovered and attempts to recover the remaining balance are unsuccessful, AXA will redeem a portion of your Shareplan units on your behalf to pay the outstanding amount.

REFERENCE AND SUBSCRIPTION PRICES

27. How are the Reference Price and Subscription Prices calculated?

The Reference Price is set by taking the average of the 20 daily V-WAP (Volume Weighted Average Price) of the AXA share price as measured over the 20 trading days from 14 September to 11 October 2021 (inclusive). The Subscription Price for the Traditional Plan is set at a discount of 20% to the Reference Price. The Subscription Price for the Leverage Plan is set at a discount of 6.75% to the Reference Price.

28. When will the Reference and Subscription Prices be announced?

The prices will be announced on 13 October 2021 and will be available at www.axa-employeebenefits.co.uk/shareplan.

THE CANCELLATION/ SUBSCRIPTION PERIOD

29. Can I cancel my reservation if I change my mind?

Yes. However, you can only cancel your reservation during the Cancellation/Subscription period (14 October – 4pm (UK time) 18 October 2021 (inclusive)- please note that 16 and 17 October are weekend dates) and cancellations can only be made in full. This means that your entire reservation will be cancelled. If you have made an online transfer payment please provide your Sort Code, Bank Account Number and Bank Account Name (in a password protected word document, using your URN as the password) to AxaShareplanEnquiries@equiniti.com. This will be refunded to your nominated account within 10 working days from the date of cancellation.

30. Can I subscribe during the Cancellation/Subscription period?

Yes, if you missed the Reservation period from 24 August – 7 September 2021 or if you cancel a reservation, you will have the opportunity to subscribe during 14 October – 4pm (UK time) 18 October 2021.

The investment ceiling for the Leverage Plan will reduce from an amount equal to 25% of your gross annual salary (including the partner bank's additional contribution and assuming no Traditional Plan investment) to an amount equal to 2.5% of your gross annual salary (including the partner bank's additional contribution and assuming a Traditional Plan investment not exceeding



22.5% of your gross annual salary). For example, if your Leverage Plan investment ceiling at 25% was £7,000 during the Reservation period, it will be £700 in the Cancellation/subscription period.

The Traditional Plan remains the same with an investment ceiling of an amount equal to 25% of your gross annual salary for both periods, less any Leverage Plan investment.

Subscription during the Cancellation period/Subscription period can be done online through www.axa-employeebenefits.co.uk/shareplan.

31. Can I amend an investment made in the Reservation period if I have made a mistake or have changed my mind?

Yes, if you have made a mistake or have changed your mind about the level or type of investment you want to make you can cancel the reservation in full during the Cancellation/Subscription period (14 October – 18 October 2021 (inclusive)) and reapply during this period on the terms outlined in the Shareplan 2021 brochure.

32. What happens to the Reference Price and the Subscription Prices if the AXA share price fluctuates on the stock market during the subscription period?

The Reference Price and Subscription Prices remain unchanged throughout the subscription period. The prices are set during the Price Setting Period and will be announced before the subscription period starts. The prices remain the same regardless of what happens to the AXA share price on the stock market after the Price Setting Period.

THE HOLDING PERIOD

33. Will I receive a Share Certificate?

No. You can view details of your Shareplan 2021 units and monitor the value of your units during the five year holding period on www.capeasi.com. For details of how to login to the Capeasi website, contact Equiniti on 0371 384 2155 (overseas 0044 121 415 7139).

34. Will I receive Dividends?

Traditional Plan

Any dividends that are declared by AXA are paid annually. Dividends that are paid to the Traditional Plan fund are reinvested into additional AXA shares which results in more units or fractions of units being issued to each Traditional Plan holder.

A dividend confirmation will be sent to you in July of every year confirming the dividend amount and this may give rise to a tax charge. For further information regarding the tax on dividends, please visit the “Tax file – Traditional Plan” section of the 2021 brochure on www.axa-employeebenefits.co.uk/shareplan.



Leverage Plan

Dividends paid in respect of shares acquired under the Leverage Plan are surrendered to the partner bank. This forms part of the agreement with the partner bank for 2021.

35. What happens if I cease employment?

If you cease employment for any reason other than under a TUPE transfer or sale of an AXA company you can withdraw from Shareplan early, or remain in Shareplan for the full five years. In certain circumstances you may be required to meet the employer's NICs liability arising on redemption of your units. There is no penalty for withdrawing early. If you decide to stay in Shareplan we will contact you at the end of the five year holding period to advise you that your investment in Shareplan has matured. Please keep Equiniti up to date with any change in personal details if you remain in Shareplan.

36. What happens if I leave the AXA Group under a TUPE transfer or sale of an AXA company?

Your units will remain invested in Shareplan through to the end of their respective five year holding periods, unless you qualify to apply for an early redemption due to an 'early release event'.

The qualifying reasons for early release are based on events or changes to your personal circumstances which could result in the need to access your investment(s). This includes leaving AXA or an acquirer of an AXA business or company through resignation, redundancy, dismissal or mutual agreement.

Transferring to an acquirer through TUPE transfer or on a sale of your employing company, does not qualify as an 'early release event' under the Shareplan rules, because continuity of employment is maintained. However, you will qualify if you subsequently cease employment with the acquirer of the AXA business or company through resignation, redundancy, dismissal or mutual agreement.

37. Can I withdraw my money at any time?

There are certain life events referred to as 'early release events' which allow you to withdraw from Shareplan before the end of the five year holding period. For further information please visit the early release section of the 2021 brochure entitled "How and when can I access my Shareplan units?" at www.axa-employeebenefits.co.uk/shareplan.

Only early withdrawal events which occur as from October 18, 2021, i.e. after the subscription period is closed will be allowed. The first date on which an early redemption of units invested in the Shareplan AXA Direct Global Fund (Traditional Plan) will take place is December 11, 2021 (for any request made up to December 8, 2021). The first date on which early redemptions on units invested in the Fund FCPE – Compartment AXA Plan 2021 Global (Leverage Plan) will take place is December 30, 2021. Each of the ten cases will allow you to process only one early redemption.



38. What impact do fluctuations in the value of the Euro have on the value of AXA shares?

AXA Shares are listed on the Euronext Paris Stock Exchange and are valued in Euros. Therefore, fluctuations in the exchange rate of the Euro against other currencies will not affect the Euro value of the AXA shares to which your investment in the Traditional Plan and Leverage Plan relates because these are in Euros. They may affect the Sterling equivalent value of your Euro investment.

39. What impact do fluctuations in the value of the Euro have on my units?

The Sterling value of your units may vary due to fluctuations in the exchange rate between the Euro and Sterling. This exchange rate risk is relevant at two points during the life of your units:

- **At reservation:** there may be a difference between the exchange rate at the date you decide to reserve and the date when the final exchange rate between Sterling and the Euro which will be applied to your investment is determined. This final exchange rate will be fixed by AXA. This may mean that the amount of your personal Euro investment is higher or lower than it would have been on the date you decided to join Shareplan.
- **On full or partial redemption of your units:** the proceeds will be converted from Euros into Sterling after the proceeds are received in the UK. The exchange rate from Euros to Sterling will determine the final Sterling amount you receive on redemption.

MATURITY/REDEMPTION

40. Will I get my money back?

There is no guarantee that you will get back the full amount that you invest in Shareplan 2021. There are three points whereby you can redeem your units and release their value:

- An early release event
- At the end of the holding period
- After the holding period

The value of your units will rise and fall with the AXA share price. This means that if you redeem at any of these points under the Traditional Plan you could get less back than the amount you invested if the AXA share price has fallen or if the Sterling/ Euro exchange rate has changed unfavourably.

Under the Leverage Plan the partner bank guarantees you will always get back an amount equal to your personal Euro investment if you sell at the end of the five year holding period or earlier under the early release provisions. Despite this guarantee you may still receive less if the Sterling/ Euro exchange rate has changed unfavourably.

Please refer to the 2021 brochure at www.axa-employeebenefits.co.uk/shareplan for further details.



41. Can I redeem the units?

Yes, the units can be redeemed at maturity (or after maturity under the Traditional Plan), or on an early release event – see the 2021 brochure on www.axa-employeebenefits.co.uk/shareplan. The amount you receive for your units will depend upon the plan you have invested in.

The Traditional Plan units will vary in value based on the AXA share price. All proceeds from redemption are converted into Sterling using the commercial exchange rate (this is different to the tourist rate) after the proceeds are received in the UK. For redemptions other than at the time of maturity, it can take up to ten weeks for the proceeds to be issued. The redemption proceeds for the Traditional Plan will be paid by Equiniti directly into the bank account you have nominated.

The Leverage Plan guarantees you your personal Euro investment plus a proportion of any gain. The Shareplan 2021 brochure on www.axa-employeebenefits.co.uk/shareplan explains in more detail how the proportion of any gain is calculated.

At maturity all Leverage Plan redemption proceeds will be paid through payroll. Upon early release if the sterling amount returned is less than, or equal to, your original sterling investment this will be returned directly to you by Equiniti. If the sterling amount returned is higher than your original sterling investment, your original sterling investment will be returned to you by Equiniti with any gains paid to you via payroll. Any income tax and NICs deductions in respect of the Leverage Plan will be deducted from any gains and paid to HMRC by your employing company through PAYE.

42. Can I transfer the units?

No, the units are non-transferable.

43. Is the valuation the same for early release and maturity?

Traditional Plan

The net asset value of units in the fund is calculated on each trading day (except for legal holidays and days when the Euronext Paris Stock Exchange does not close at its regular time). The assets of the fund are AXA shares so the value of your units will vary based on the AXA share price. The valuation process is the same for early release and maturity.

Leverage Plan

The Final Price is calculated using the average of the 52 closing share prices recorded each week in the final year of the holding period. For an early release in the first four years of the holding period the AXA share price used to value the units corresponds to the average of 3 closing share prices measured over a 3-day period. For an early release in the final year of the holding period, the methodology used will be based on that used when calculating the final price at maturity, referencing an average of the closing share prices recorded each week.

For a full explanation of this methodology refer to the Key Information for Investors Document (KIID) – Leverage Plan and the Fund Regulations.



OTHER

44. Why do I have to provide proof of identity and origin of funds for subscriptions of €15,000 or more, if requested?

AXA Épargne Enterprise (AXA EE) acts as the account keeper for Shareplan units. They are subject to legal obligations relating to fighting money laundering and financing of terrorism and are required to monitor subscriptions. Providing proof of ID and origin of funds, if requested, helps them to fulfil these obligations.

45. I have a question that has not been answered by these FAQs, who should I contact?

Please contact Equiniti on 0371 384 2155 (overseas +44 121 415 7139) with any questions you may have that are not answered in these FAQs.